**List of Services**

|  | **Service Delivery Activities**  | CRHCC | PHCC | Satellite Clinic | Domiciliary |
| --- | --- | --- | --- | --- | --- |
|   | **Antenatal Care** |  |  |  |  |
| 1 | Pregnancy Registration, Regular Follow-up and update including maternal deaths |   |   |   | √ |
| 2 | Counsel women and husband / family on Nutrition, care (rest) danger sign, clean delivery, Trained birth assistance, delivery planning, Preparation for possible emergency, breast feeding, and Contraception | √ | √ | √ | √ |
| 3 | Antenatal care (check weight, height, eyes, blood pressure, edema, urine sample, blood sample) | √ | √ | √ |   |
| 4 | Obtain antenatal history | √ | √ | √ |   |
| 5 | TT Vaccination (pregnant women) | √ | √ | √ |   |
| 6 | Fe/Folate Supplementation | √ | √ | √ | √ |
| 7 | Detect early, refer promptly women with danger signs/ complications | √ | √ | √ | √ |
| 8 | Mobilize community to arrange transportation, blood donors for obstetric emergencies, (blood will be supplied to EOC referral locations for screening prior to possible use) |   |   | √ | √ |
|   | **Delivery Care (NVD & CS)** |  |  |  |  |
| 1 | Create awareness on safe and clean delivery | √ | √ | √ | √ |
| 2 | Conduct clean and safe delivery by skilled health personnel at facility level | √ |   |   |   |
| 3 | Detect early and refer promptly women with Danger signs or complications | √ | √ | √ | √ |
|   | **Postnatal Care** |  |  |  |  |
| 1 | Counsel women/family on diet, Exclusive Breast Feeding (EBF), Infant and Young Child Feeding (IYCF), danger signs (mother & infant ), immunization, Post Partum Contraception, Birth Spacing | √ | √ | √ | √ |
| 2 | Provide Postnatal Care | √ | √ | √ |   |
| 3 | Provide post partum contraceptive | √ | √ | √ | √ |
| 4 | Vitamin A Supplementation within 42 days of delivery | √ | √ | √ | √ |
| 5 | Detect early and refer promptly women with danger signs/complications | √ | √ | √ | √ |
|   | **Menstrual Regulation** |  |  |  |  |
| 1 | Encourage use of post MR FP methods | √ | √ | √ | √ |
| 2 | Create awareness on unsafe abortions and its complications | √ | √ | √ | √ |
| 3 | Provide MR on medical grounds only  | √ | √ |   |   |
| 4 | Provide contraceptive supplies | √ | √ | √ | √ |
| 5 | Detect complications and refer promptly | √ | √ | √ | √ |
|   | **Post Abortion Care** |  |  |  |  |
| 1 | Encourage use of post abortion FP methods | √ | √ | √ | √ |
| 2 | Encourage MR within safe period | √ | √ | √ | √ |
| 3 | Provide PAC | √ | √ |   |   |
| 4 | Detect complications and refer promptly | √ | √ | √ | √ |
|   | **Population & Family Planning Services** |  |  |  |  |
|   | **Family Planning** |  |  |  |  |
| 1 | Eligible Couple Registration, regular update |   |   |   | √ |
| 2 | Create awareness on Family planning with emphasis on permanent and longer acting methods | √ | √ | √ | √ |
| 3 | Counsel on appropriate method | √ | √ | √ | √ |
| 4 | Provide contraceptive supplies- Temporary Methods (Pill, Condom, Injectable) | √ | √ | √ | √ |
| 5 | Provide Long Acting & Permanent methods (IUD, Implant, NSV) | √ | √ |   |   |
| 6 | Provide Permanent method (Tubectomy)  | √ |   |   |   |
| 7 | Treat/refer for side effects and complications | √ | √ | √ | √ |
| 8 | Refer for other methods (Sterilization, IUD, Implant) |   |   | √ | √ |
| 9 | Provide ECP | √ | √ | √ |   |
|   | **Neonatal Care** |  |  |  |  |
|   | **Neonatal Care** |  |  |  |  |
| 1 | Counsel women/family on Exclusive Breast Feeding (EBF), Infant and Young Child Feeding (IYCF), hygiene, cord care, danger signs (mother and newborn), prevent hypothermia, immunization | √ | √ | √ | √ |
| 2 | Health education for mothers on cleanliness and care for the newborn |   |   |   | √ |
| 3 | Provide Neonatal Care | √ | √ | √ |   |
| 4 | Detect early and refer promptly neonates with complications | √ | √ | √ | √ |
|   | **Child Health Care** |  |  |  |  |
|   | **Immunization Program – EPI** |  |  |  |  |
| 1 | Mobilize caretakers to have their children fully immunized by 12 months of age | √ | √ | √ | √ |
| 2 | Conduct immunization sessions | √ | √ | √ |   |
| 3 | Surveillance and notification including acute flaccid Paralysis, measles and neo-natal tetanus | √ | √ | √ | √ |
|   | **Immunization Program – NID** |  |  |  |  |
| 1 | Observe National Immunization Program | √ | √ | √ |   |
| 2 | Child to Child Search |   |   |   | √ |
|   | **Diarrhea** |  |  |  |  |
| 1 | Detect, manage and refer severe cases with “danger signs” | √ | √ | √ | √ |
| 2 | Advise caretaker on correct home care (fluids, feeding, referral) | √ | √ | √ | √ |
| 3 | Advise caretaker on prevention | √ | √ | √ | √ |
|   | **Measles** |  |  |  |  |
| 1 | Detect and manage; refer severe/complicated cases | √ | √ | √ | √ |
|   | **Acute Respiratory Infections** |  |  |  |  |
| 1 | Treat pneumonia with oral antibiotics | √ | √ | √ |   |
| 2 | Advise caretaker on correct home care | √ | √ | √ | √ |
| 3 | Detect and manage; refer severe/complicated cases | √ | √ | √ | √ |
|   | **Other Childhood Illness** |  |  |  |  |
| 1 | Detect and manage; refer severe/complicated cases (including drowning, accidental poisoning, autism, disability, other injuries etc.) | √ | √ | √ | √ |
|   | **Reproductive Health Care** |  |  |  |  |
|   | **RTI/STI Care** |  |  |  |  |
| 1 | Counsel on RTI/STI & related Infertility | √ | √ | √ | √ |
| 2 | Health Education on RTI/STI & related Infertility |   |   |   | √ |
| 3 | Supply condoms | √ | √ | √ | √ |
| 4 | Refer for complaints of vaginal discharge, lower abdominal pain, genital ulcers, swellings in groin in men | √ | √ | √ | √ |
| 5 | Follow syndromic approach | √ | √ | √ |   |
| 6 | Supplier management | √ | √ | √ |   |
| 7 | RTI/STI Screening | √ | √ |   |   |
|   | **Other Reproductive Health Care** |  |  |  |  |
| 1 | Identify & Refer Out of Breast Cancer, Cervical Cancer, Fistula etc. | √ |   |   |   |
| 2 | Other Reproductive Tract Disease | √ | √ |   |   |
| 3 | TT Vaccination (19+ non pregnant women) | √ | √ | √ |   |
|   | **Adolescent Care** |  |  |  |  |
|   | **Adolescent Health Care** |  |  |  |  |
| 1 | Counsel/create awareness of sexuality, safe sex, menstruation, special nutrition, hygiene, TT vaccination; reducing early marriage, pregnancy; high risk behavior, psychological issues, gender issues to both girls and boys | √ | √ | √ | √ |
| 2 | Identify and treat anemia for girls and boys | √ | √ | √ |   |
| 3 | Identify and treat RTI/STI for girls and boys | √ | √ | √ |   |
| 4 | Identify and treat Dysmenorrhea and other RH problems | √ | √ | √ |   |
| 5 | TT Vaccination (adolescent girls) | √ | √ | √ |   |
|   | **Nutrition (N)** |  |  |  |  |
|   | **Maternal Nutrition** |  |  |  |  |
| 1 | Create awareness on Nutritional issues; promote health and caring practices that prevent Malnutrition | √ | √ | √ | √ |
| 2 | Counsel pregnant & lactating women (+ Husband/ Family) on diet. | √ | √ | √ | √ |
| 4 | Provide elements such as community nutrition including nutritional assesment with targeted supplementation as per national program, detection & referral of severe cases of malnutrition | √ | √ | √ | √ |
|   | **Child Nutrition** |  |  |  |  |
| 1 | Promote (& support) exclusive breast feeding, Correct weaning and child feeding practices | √ | √ | √ | √ |
| 2 | Provide elements such as community nutrition including GMP with targeted supplementation as per national program, detection & referral of severe cases of malnutrition | √ | √ | √ | √ |
|   | **Control of Micronutrient Deficiency** |  |  |  |  |
| 1 | De-worming of Under 10 high risk Children | √ | √ | √ |   |
| 2 | Promote consumption of iodized salt | √ | √ | √ | √ |
| 3 | Vitamin A for post partum lactating women | √ | √ | √ | √ |
| 4 | Vitamin A for children (6 months to 6 years) | √ | √ | √ |   |
| 5 | Vitamin A Supplimentation for sick children (ARI, diarrhea, severe malnutrition, measles) | √ | √ | √ |   |
| 6 | Detect and manage children with night blindness & Refer other cases | √ | √ | √ | √ |
| 7 | Detect and refer suspected iodine deficiency cases | √ | √ | √ | √ |
|   | **Communicable and Non-Communicable Disease (CNCD)** |  |  |  |  |
|   | **Communicable Diseases Control** |  |  |  |  |
|   | **Tuberculosis Control** |  |  |  |  |
| 1 | Counseling on prevention of communicable diseases |   |   |   |   |
| 2 | Detect and refer suspect cases | √ | √ | √ | √ |
| 3 | Support and promote DOTS |   | √ |   |   |
| 4 | Advise patients/families/close contacts on TB Symptoms and treatment compliance |   | √ | √ | √ |
| 5 | Defaulter tracing |   |   |   | √ |
| 6 | Promote self-reporting of patients |   | √ | √ | √ |
|   | **Other Communicable Disease Control** |  |  |  |  |
| 1 | Counseling on prevention of communicable diseases |   |   |   |   |
| 2 | Detect and refer suspect cases | √ | √ | √ | √ |
| 3 | Advise patient/families/close contacts on symptoms and treatment compliance | √ | √ | √ | √ |
| 4 | Diagnosis, Treatment and referal of Leprosy, Malaria, Dengue, SARS, Kala-zar, Filariasis, Enteric Fever, Hepatitis etc. | √ | √ |   |   |
|   | **Non-Communicable Diseases Control** |  |  |  |  |
|   | **Emerging Non-Communicable Disease Control** |  |  |  |  |
| 1 | Detect and Refer Suspected cases of Diabetes, Mental Health and Cardiovascular disease etc. | √ | √ | √ | √ |
| 2 | Support and promote preventative/control measures | √ | √ | √ | √ |
| 3 | Advice patients to seek treatment, improve lifestyle and promote self reporting | √ | √ | √ | √ |
|   | **Limited Curative Care** |  |  |  |  |
|   | **Basic First Aid** |  |  |  |  |
| 1 | Provide Basic First Aid for Common injuries (cut, burn, fracture, etc) | √ | √ | √ |   |
|   | **Emergency Care** |  |  |  |  |
| 1 | Treat Medical Emergencies – Management and Referral of Pain, high fever, shock, asphyxia, poisoning, drowning and other incidence of emergencies | √ | √ |   |   |
|   | **Minor Infection & Disease Control** |  |  |  |  |
| 1 | General Health Checkup, Asthma, Skin Diseases (Scabies etc.), Dental Diseases, Ear diseases, Peptic Ulcer, Geriatric care and Other Minor Ailments | √ | √ | √ |   |
|   | **Primary Eye Care** |  |  |  |  |
| 1 | Clinical Consultation; Medical Treatment, Refraction Test, Prescribed/Provided Spectacles, Identification and refer out for Cataract Surgery |   | √ |   |   |
|   | **Disaster Management** |  |  |  |  |
| 1 | Extended services for any emergency outbreak within the scope of work | √ | √ | √ | √ |
|   | **Behavior Change Communication (BCC)** |  |  |  |  |
|   | **Health Education** |  |  |  |  |
| 1 | Health Education on cross cutting all categories above |   |   |   | √ |
| 2 | Health Education on Personal hygiene, hand washing, gender awareness |   |   |   | √ |
| 3 | Awareness on availability of PHC services (branding) at UPHCSDP centers |   |   |   | √ |
|   | **Clinical Counseling** |  |  |  |  |
| 1 | Clinical Counseling on cross cutting all categories above | √ | √ | √ |   |
|   | **Diagnostic & Emergency Transport\* (DET)** |  |  |  |  |
|   | **Diagnostic Service** |  |  |  |  |
| 1 | Blood Grouping, Urine for Pregnancy | √ | √ | √ |   |
| 2 | Blood for Routine (TC, DC, ESR, Hb), Cross Matching, Sugar, Platelet Count, Serum Bilirubin, CRP, RF, Widal, ASO Titre, BT, CT, MP, KOS, WetMount, Hbs Ag, Hepatitis B Confirmation, VDRL, TPHA etc. | √ | √ |   |   |
| 3 | Urine for Routine (Sugar, Albumin, PS, Phosphate) etc. | √ | √ |   |   |
| 4 | Stool for Routine (Occult Blood, RS), Floatation Method etc. | √ | √ |   |   |
| 5 | Biochemical Tests | √ | √ |   |   |
| 6 | Ear Swab, Puss Swab, High Vaginal Swab, Skin Scrapping Fungus, Mauntox etc. | √ | √ |   |   |
| 7 | VIA | √ |   |   |   |
| 8 | Ultra-sonogram | √ |   |   |   |
| 9 | Sputum (AFB) |   | √ |   |   |
|   | **Emergency Transportation Service** |  |  |  |  |
| 1 | Ambulance Service | √ |   |   |   |
|   | **Violence Against Women\* (VAW)** |  |  |  |  |
| 1 | Identify and register cases, provide medical care | √ | √ | √ | √ |
| 2 | Refer victims for legal assistance, counseling and Crisis management | √ | √ |   |   |
| 3 | Provide psychological support | √ | √ | √ | √ |
| 4 | Increase community awareness |   |   |   | √ |
|   | **Miscellaneous** |  |  |  |  |
| 1 | Medical Waste Management | √ | √ | √ |   |
| 2 | Diet for admitted patients | √ |   |   |   |
| 3 | Evening Clinic |   | √ | √ |   |
| 4 | Medicine distribution | √ | √ | √ |   |
| 5 | Monitoring & Quality Assurance | √ | √ | √ | √ |
| 6 | Record Keeping & Reporting | √ | √ | √ | √ |
| 7 | Financial Management | √ | √ | √ |   |
| 8 | Regular update of Pro-poor listing, pregnancy registration, eligible couple registration etc. |   |   |   | √ |
|   |  |   |   |   |   |